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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I'm a customer of Sonic. They provide fiber network internet access in my community and they're by far the best available solution. Both their product and their service is excellent, and I'd like to ensure they're able to fairly compete in the market.

As a consumer of this general space in the industry, I'm pretty unhappy with the general state of competition. In most markets in the country, there's a choice between two relatively awful competitors: the cable industry, and the phone company. Both competitors in essentially every market are anti-competition, and it shows in their product. Internet speeds and customer service are awful for these two products.

Take for example the competition in San Francisco. Comcast and AT&T are the major competitors, and they both provide awful customer service. Comcast provides reasonable speeds, but oversubscribes, leaving a lot to be desired during peak times. Both companies actively compete with the services they're providing access to, which is a conflict of interest. This conflict of interest has frequently revealed itself through double dipping. AT&T only provides DSL, which in the modern internet days, is unusably slow.

Sonic provides real competition in the city, with a product that's the fastest on the market, while also being cheaper, with better customer service. Please don't make it impossible to have a competitor in the market. AT&T and Comcast desperately need competition to provide reasonable products to their customers.

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